

Why Expert Assistance?

Because searching and finding the right care for your loved ones takes time, especially when you're balancing work. With Expert Assistance, you have help! One of our Care Specialists can help you to find caregivers, daycare centers, pet sitters, tutors, and more— so you can spend more time with the ones you love.

EXPERT ASSISTANCE:

Work with one of our Care Specialists to find the right care for your family. First, you'll share requirements, budget, and other details for the care needed. Then, our Specialists will post a job and review results and applicants to provide you with the best options.

After you identify a final caregiver, you may request a Criminal and Motor Vehicle Records Background Check before making the hire – at no cost to you.

Use Expert Assistance to help you find:

- Nannies and babysitters
- Tutors
- Pet sitters and groomers
- Housekeepers
- Personal assistants
- Special needs caregivers
- Errand runners

How does it work?

1. Enroll and login to your account in the Care@Work app or on johnshopkins.care.com.
2. Call 855-781-1303 ext. 4 or email expertassistance@care.com to connect with a Care Specialist and get started.

care@work
BY CARE.COM

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