Your Family Care Benefits
Enroll today at johnshopkins.care.com


Now you have help!

Enroll today to access your family care benefits.

YOUR BENEFITS INCLUDE:
• Care.com Membership
• Child Backup Care
• Adult Backup Care
• Expert Assistance

YOUR BACKUP CARE BENEFIT DETAILS:
• Up to 20 days/year

SUBSIDIZED RATES:
• $6/hour for employees earning under $40k;
• $8/hour for employees earning between $40 – $74.9k;
• $10/hour for employees earning more than $75k

QUESTIONS? EMAIL US AT CARETEAM@CARE.COM
Frequently Asked Questions

What is Care@Work?
Care@Work by Care.com is an employee benefit that helps manage your family care needs while balancing work. Enroll today to learn more.

How do I sign up?
Visit your company’s Care@Work website or download the Care@Work app to enroll (available in the App Store on your iOS device, and on Google Play). Your HR department has selected your username, which could be your work email address, employee ID, or another unique employee identifier.

I have questions about my Care@Work benefits. Who should I contact?
You can talk to a member of the Office of Benefits & Worklife or contact Care@Work directly by calling 855.781.1303 or emailing careteam@care.com.

What kind of information do I need to provide about my dependents?
To ensure your care needs are met, we will ask for the following information during enrollment: name, age, gender, and details on any special needs.

How does it work?
1. Enroll and log in to your account through johnshopkins.care.com or the Care@Work app to get started. You can also call 855.781.1303.

2. Identify the type of care you need on your company’s Care@Work website or the app. If you’re calling in, press the number that corresponds to your care needs.

3. Follow the prompts to complete your search for care.