

# Care Membership

Care for all you love

Nanny quit? House a mess? Finding the right care for your family can be hard, especially when you're balancing the demands of work and life. We make it easier with unlimited access to the world's leading network for finding and managing care for kids, adults, pets, home, and more.



## How It Works

1

Log in to your account online or through the app.

2

Search caregiver profiles, post a job, schedule interviews and request background checks.

3

Once you're ready to hire, easily schedule and pay your caregiver on Care.com.

**“Care.com has given me the flexibility to find care providers** to meet the unique needs of my family.”

— Care Membership User



**100%**

of caregivers complete background check

Enroll or log in to find care today  
[johnshopkins.care.com](https://johnshopkins.care.com)



# Care Membership

## Frequently Asked Questions

### What does my Care Membership include?

Your Care Membership gives you unlimited access to the world's largest platform for finding and managing care for children, seniors, pets and the home. Enroll and sign in today to explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care Safety Center and background check options and send real-time payments to caregivers.

### What precautions does Care take to maintain a safe community?

Safety is a top priority and we're committed to making the care journey as safe as possible for those hiring and being hired. Today, safety at Care.com includes, but is not limited to, the following:

- All caregivers active on our platform have completed a background check – CareCheck – which includes SSN trace, National Sex Offender Public Website search, multi-jurisdictional database search, and Federal and county criminal records search.
- We verify license information of daycares in our Marketplace Directory.
- Caregivers and families have access to the Care Safety Center ([care.com/safety](https://care.com/safety)). There, users can read through our community guidelines, understand and purchase additional background checks, and access a collection of safety resources and articles.

### How do I pay for care?

You can pay caregivers directly, through our site, or through the Care app.

### What if I already have a Care.com account?

If you already have a Care.com account created to find caregivers, you are able to merge the account with your company-sponsored membership. During enrollment, take the following steps:

- Visit your company's Care.com website
- Click on "Let's Get Started" and follow the prompts
- Set up your account making sure to use the email address that is registered to your existing account
- If the email address is already registered with Care, you will be prompted to link accounts

**Please note:** If your Care benefits through your employer require the use of your work email address to register, you will need to update your personal account with that same email address first in order to link the accounts.

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