

Los Angeles Wildfires

Below are resources that may be able to assist you regarding the **wildfires in Los Angeles, CA**. To access the websites, please click on the links. You may wish to contact these providers for additional information.

State and Local Resources

Los Angeles County: <https://lacity.gov>

Los Angeles Emergency Management

- Social media: <https://www.facebook.com/ReadyLA> ; <https://x.com/ReadyLA> ; <https://www.instagram.com/ReadyLA/>
- Website: <https://emergency.lacity.gov/updates>
 - EVACUATION ORDERS – [updates](#)
 - EVACUATION SHELTERS – [list of locations](#)

Emergency Management Department is the city agency responsible for coordinating disaster preparation, relief and recovery. The site provides information about preparation, evacuation planning, and more.

California Department of Social Services

- Office location: <https://www.cdss.ca.gov/county-offices>
- Website: <https://www.cdss.ca.gov>

Provides social services to address the health and welfare needs of California residents. Apply for benefits at <https://www.cdss.ca.gov/benefits-services>

NotifyLA

- Website: <https://emergency.lacity.gov/alerts/notifyla>

LA City's Emergency Alert System – create an account to receive NotifyLA alerts about local emergencies by phone, email or text.

Cal Fire

- Website: <https://www.fire.ca.gov>
- Palisades Fire: <https://www.fire.ca.gov/incidents/2025/1/7/palisades-fire>

Website provides a listing of all active wildfires in the state, including ongoing recovery efforts, road closures and evacuation orders.

Los Angeles Fire Department

- Website: <https://lafd.org/wildfire>

Information available regarding all active fires, evacuations and fire prevention. Residents can also sign up for LAFD incident alerts at: <https://lafd.org/alerts> and City [Red Flag](#) parking restrictions.

Red Cross – Los Angeles Region

- Phone: 310-445-9908

- **Emergency Shelter:** 1350 S Sepulveda, Los Angeles, CA 90025 – offering shelter, food, water, health and emotional support services. Pets welcome.
- Website: <https://www.redcross.org/local/california/los-angeles.html>

The American Red Cross provides shelter, food, emotional support and other assistance to victims of disasters. Additional resources include [assistance with reunification](#) and shelter search tool.

Salvation Army – Los Angeles Central Corps

- Phone: 213-381-3747
- Website: <https://losangelescentral.salvationarmy.org>

The Salvation Army provides disaster relief such as mass feeding, hydration, emotional and spiritual support.

211

- Contact: Call 2-1-1 from a local phone or dial: 800-339-6993
- Website: <https://211la.org>
- Emergency Updates: <https://211la.org/LA-Wildfires>

211 LA is a free help line that can assist callers with locating social services such as shelter and food assistance. Users can call for assistance, but many local 2-1-1 centers offer online search capabilities as well.

[Airbnb](#) – 211 LA has partnered with Airbnb and anyone who has been evacuated because of the Palisades fire can stay in an Airbnb for one week at no charge, please contact 211 for more information.

LA311

- Phone: Dial 3-1-1 or (213) 473-3231 – LA City’s 311 Call Center
- Website: <https://lacity.gov/myla311>

MyLA311 connects residents and businesses to critical city services and information. Please report damage to Call Center and power outages should be reported to: LA City Department of Water and Power (800) 342-5397. Check for outages at LADWP.com/Outages

Feeding America

- Website: www.feedingamerica.org/find-your-local-foodbank

Find a food bank that services your local community.

National Resources

Federal Emergency Management Agency (FEMA)

- Phone Number: 800-621-3362
- Website: <https://www.fema.gov>

Provides disaster mitigation, response and recovery in federally declared disaster areas. The [FEMA App \(available for iPhone and Android\)](#) allows users to receive real-time weather alerts, send notifications to loved ones, locate emergency shelters, and more.

DisasterAssistance.gov

- Website: www.disasterassistance.gov

Provides information on how people might be able to get help from the U.S. Government before, during and after a disaster. Includes information about FEMA, the Small Business Administration (SBA) and more.

Disability & Disaster Hotline

- Phone: 800-626-4959
- Website: <https://disasterstrategies.org/hotline>

This hotline is a service of The Partnership for Inclusive Disaster Strategies. It provides information, referrals, guidance, technical assistance and resources to people with disabilities, their families, allies, and others. Staff is available 24 hours per day, 7 days per week and 365 days per year. The hotline provides information about accessing housing, transportation and other services, disability rights related to disasters and more.

Disaster Distress Helpline

- Call or Text: 800-985-5990
- Website: <https://www.samhsa.gov/find-help/disaster-distress-helpline>

This is a 24/7/365 hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories.

Companies Offering Resources

- **Uber:** Evacuees in Los Angeles County can use the code WILDFIRE25 through January 15 to get a discounted ride to an evacuation shelter. The offer is valid for two trips per rider and covers \$40 per ride. The credit can only be used when traveling to the following designated [evacuation shelters](#). Instructions on how to apply the promo code are [here](#).
- **Lyft:** The rideshare service is offering \$25 vouchers which are valid for two rides up to \$25 each (\$50 total) using the code [CAFIRERELIEF2](#). However, the offer is only being offered to 500 customers from now until midnight on January 15.
- **Planet Fitness:** The fitness chain is [offering](#) evacuees and first responders free access to their facilities, including showers, locker rooms, and WiFi. The offer is valid until January 15
- **Airbnb:** [211 LA](#) is partnering with Airbnb to offer free temporary housing for people displaced from their homes due to wildfires. [More info can be found here](#).
- **Visit Anaheim:** People affected by the wildfires can visit [Visit Anaheim's official website](#) and find special discounts on hotels.

- **AT&T:** The cellphone carrier is offering unlimited talk, text and data to some wireless customers in Southern California through February 6. The offer applies to AT&T Postpaid & Prepaid customers with billing addresses in certain zip codes. [A list can be found here](#).
- **Verizon:** Customers in hard-hit areas are being offered unlimited call, text, and data. “More details about this relief will be available in the coming days,” Verizon [said in a news release](#). Also, free Verizon Wi-Fi and charging stations are available for public use at several locations noted in the press release.