



Telemedicine— Johns Hopkins Virtual OnDemand Care

In minutes, you can connect to a health care provider for a video visit, using your mobile device or computer, 24 hours a day, seven days a week. No need to schedule an appointment—a health care provider will review your symptoms and prescribe medications, as necessary. Use this service if you or your family members experience minor care concerns such as, but not limited to:

- Cold, flu and sinus symptoms
- Rashes
- Allergies
- Pinkeye
- Respiratory infection
- Ear infection

Virtual OnDemand Care is not for medical emergencies. You can access this service at ondemand.hopkinsmedicine.org.

Effective January 1, 2022, JHU telemedicine services through Johns Hopkins Virtual OnDemand will resume normal in-network cost sharing. The plan will pay 80% of the allowed amount, and members are responsible for their deductible and 20% in-network coinsurance.

Our Providers

Johns Hopkins Medicine is working with Teladoc to provide this service. As such, you may receive care from either a Johns Hopkins Medicine provider or a Teladoc provider. All health care providers available through Johns Hopkins OnDemand are licensed to provide care and have the ability to review symptoms and prescribe medications, as necessary. The provider you meet with depends on availability and geographic location.

Benefits of OnDemand



Care When You Need It



Minimal Wait Times



No Appointment Required



Connect from Anywhere in
the United States